

AT-A-GLANCE AGENDA

WEDNESDAY, OCTOBER 16 - BANK TECH SUMMIT 2019

8:00 - 8:45 AM

REGISTRATION & CONTINENTAL BREAKFAST - SPONSORED BY FIS

8:45 - 9:00 AM

WELCOME AND INTRODUCTIONS

9:00

-

10:00 AM

IT'S NOW OR NEVER:

PICKING TECH TRENDS FOR 2020

JIMMY SAWYERS

REDTORCH CONSULTING/SAWYERS & JACOBS LLC

10:00 - 10:15 AM

NETWORKING & REFRESHMENT BREAK

10:15

-

11:15 AM

ALIGNING YOUR BANK'S STRATEGIC FOCUS IN A PAYMENTS INDUSTRY THAT IS "ALL SHOOK UP"
THE MARKET, THE MERGERS, CONTACTLESS, iGENERATION EXPECTATIONS, AND THE CHANGING CUSTOMER EXPERIENCE

VIRGINIA HEYBURN

FISERV

11:15 - 11:30 AM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY FIVE IRON, LLC

11:30 AM

-

Noon

BANKERS' OPEN MIC

AN INTERACTIVE SESSION TO HEAR WHAT IS TOP-OF-MIND WITH BANKERS AND DISCUSS HOW THEY CAN PROPEL THEIR BANKS INTO 2020 PREPARED FOR A NEW AGE OF TECHNOLOGY INNOVATION, CUSTOMER EXPECTATIONS, AND CYBERSECURITY CONCERNS

Noon - 1:15 PM

LUNCH IN BALLROOM C & D

1:15

-

2:15 PM

BURNING LOVE:

INCREASING BANK PROFITABILITY & CUSTOMER SATISFACTION WITH DIGITAL SERVICES, RELATIONSHIP PRICING, AND ADVANCED DATA ANALYTICS

ARDEN SUSTAD

JOURNEY TECHNOLOGY SOLUTIONS

2:15 - 2:30 PM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY FIS

2:30

-

3:30 PM

DON'T BE CRUEL (WITH YOUR CYBERSECURITY MEASURES)

MAINTAINING BALANCE IN CYBERSECURITY PREPAREDNESS, EMPLOYEE PRODUCTIVITY, AND THE CUSTOMER EXPERIENCE

JOSHUA JACOBS

REDWOLF CYBERSECURITY/SAWYERS & JACOBS LLC

3:30 - 3:45 PM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY Q2

3:45

-

4:15 PM

ALWAYS ON MY MIND:

10 PROJECTS THAT SHOULD BE ON YOUR BANK'S RADAR FOR 2020

JIMMY SAWYERS

REDTORCH CONSULTING/SAWYERS & JACOBS LLC

4:15

-

4:45 PM

HOUND DOGS AND TEDDY BEARS:

REMOVING THE FEAR AND FANTASY FROM VENDOR MANAGEMENT

JIMMY SAWYERS

REDTORCH CONSULTING/SAWYERS & JACOBS LLC

4:45 - 5:00 PM

CLOSING COMMENTS FOR DAY ONE, GAMETIME & EVENING PLANS

5:00 - 6:00 PM



FOUNDERS' ROOM COCKTAIL RECEPTION



6:00 - 9:30 PM

THE ELVIS EXPERIENCE:

VIP TOUR OF GRACELAND PLUS DINNER

9:30 PM

FOUNDERS' ROOM NIGHTLY COCKTAIL RECEPTION



AT-A-GLANCE AGENDA

THURSDAY, OCTOBER 17 - BANK TECH SUMMIT 2019

8:15 - 9:00 AM

EXHIBIT HALL OPENS & REGISTRATION AND CONTINENTAL BREAKFAST - SPONSORED BY FIVE IRON, LLC

9:00
-
10:00 AM

RECESSION THREAT:
REAL OR IMAGINED?
DR. ED SEIFRIED
S&B WEST, LLC

10:00 - 10:15 AM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY FIS

10:15
-
10:45 AM

TAMING THE COMPLIANCE BEAST THROUGH TECH
SHAUN HARMS
BANKERS ASSURANCE

10:45 - 11:00 AM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY FIVE IRON, LLC

11:00 AM
-
Noon

FINTECH GUT CHECK:
HOW ACCELERATORS & INCUBATORS MAY HELP OR HURT YOUR BANK
SCOTT MILLS
WILLIAM MILLS AGENCY

Noon - 1:15 PM

LUNCH IN BALLROOM C & D AND VISIT EXHIBITORS

1:15
-
2:15 PM

SUSPICIOUS MINDS: CREATING AND MAINTAINING TRUST
...WITH CUSTOMERS, TEAMMATES, AND OURSELVES
MARK FAIRCLOTH
FAIRCLOTH PERFORMANCE PARTNERS

2:15 - 2:30 PM

NETWORKING & REFRESHMENT BREAK - SPONSORED BY LEWIS THOMASON

2:30
-
3:30 PM

HEARTBREAK HOTEL:
TECHNOLOGY TRENDS YOU SHOULD AVOID
TRENT FLEMING
TRENT FLEMING CONSULTING

3:30 - 3:45 PM

NETWORKING & REFRESHMENT BREAK

3:45
-
4:45 PM

CAN'T HELP FALLING IN LOVE WITH FINTECHS:
HOW TO PARTNER FOR SUCCESS
KATHLEEN CRAIG
HTMA (HT MOBILE APPS)

4:45 - 5:00 PM

CLOSING COMMENTS FOR DAY TWO, GAMETIME & EVENING PLANS

5:00
-
6:00 PM



RECEPTION - SPONSORED BY JOURNEY TECHNOLOGY SOLUTIONS



6:00 PM
-
MIDNIGHT

BEALE STREET SHUTTLE
(RUNS EVERY 30 MINUTES)



AT-A-GLANCE AGENDA

FRIDAY, OCTOBER 18 - BANK TECH SUMMIT 2019

8:15 - 9:00 AM

CONTINENTAL BREAKFAST

9:00
-
10:00 AM

A LITTLE LESS CONVERSATION:
THE ART OF INNOVATION
NOAH SCALIN
ANOTHER LIMITED REBELLION

10:00 - 10:15 AM

NETWORKING & REFRESHMENT BREAK

10:15
-
10:45 AM

TOP 20 TAKEAWAYS
JIMMY SAWYERS & JOSHUA JACOBS
SAWYERS & JACOBS LLC

10:45 - 11:00 AM

NETWORKING & REFRESHMENT BREAK

11:00 AM
-
Noon

CAUGHT IN A TRAP:
STRATEGIC DIFFERENTIATION AND THE FUTURE OF COMMUNITY BANKING
LEE WETHERINGTON
JACK HENRY & ASSOCIATES

Noon - 12:15 PM

PRIZES AND CLOSING COMMENTS

